

# Phone.com Packages and Pricing

Unlock Powerful Communication Features at Competitive Prices

## Basic

For small teams

**\$15/mo/user** billed annually

**\$18/mo/user** billed monthly

Included in the Basic plan:

- ✓ [Unlimited minutes](#)
- ✓ [1 phone number per account](#)
- ✓ [Mobile and web apps](#)
- ✓ [50 standard voice features including IVR](#)
- ✓ [Video conferencing](#)

**Choose Basic**

*Pricing subject to taxes and fees.*

## Plus

For growing teams

**\$22.50/mo/user** billed annually

**\$27/mo/user** billed monthly

Included in the Plus plan:

- ✓ Everything in Basic &
- ✓ [AI-Connect Answering](#)
- ✓ [1 phone number per user](#)
- ✓ [IP Desk Phone Compatible](#)
- ✓ [Voicemail Transcription](#)
- ✓ [Enterprise Business Texting](#)

**Choose Plus**

*Pricing subject to taxes and fees.*

## Pro

For big teams

**\$33.33/mo/user** billed annually

**\$40/mo/user** billed monthly

Included in the Pro plan:

- ✓ Everything in Plus &
- ✓ [Call Recording](#)
- ✓ [Call Analytics](#)
- ✓ [CRM Integration](#)
- ✓ [10 year data retention](#)

**Choose Pro**

*Pricing subject to taxes and fees.*



Add ProSIM to your Phone.com service for just \$10/mo. The first month is free!



We back all this up with our 30-day money-back guarantee

## All plans include



Video Meetings



Voicemail



Business Phone Number



Apps



Menus



Call routing



Fax from Phone



Dial-by-name Directory



Conference Calling



HIPAA Compliance



Voice Tagging



Voicemail to email

# Detailed Plan Compression

	Basic	Plus	Pro
<b>Account</b>			
Calling Minutes	Unlimited	Unlimited	Unlimited
Inbound Text Messages	Unlimited	Unlimited	Unlimited
Outbound Text Messages	—	Unlimited	Unlimited
Main Company Phone Number	✓	✓	✓
One additional number per user	—	✓	✓
24/7 Support	✓	✓	✓
Online Account Administration	✓	✓	✓
10-Year Data Retention	—	—	✓
<b>Voice Features</b>			
ProSIM Mobility Compatible	\$10/mo	\$10/mo	\$10/mo
Unlimited Audio Conferencing	✓	✓	✓
Automated Attendant (Menus)	✓	✓	✓
Business Hours Call Handling	✓	✓	✓
Call Analytics	—	—	✓
Call Logs	✓	✓	✓
Call Recording	\$8/mo	\$8/mo	✓
Greetings	✓	✓	✓
HIPAA Compliant Voice	✓	✓	✓
Hold Music	✓	✓	✓
Mobile Apps	✓	✓	✓
IP Desk Phone Compatible	—	✓	✓
<b>Video Conferencing</b>			
Meetings with up to 100 Participants	✓	✓	✓
Unlimited Meeting Duration	✓	✓	✓
HIPAA Compliant Video	✓	✓	✓
Video Recording	✓	✓	✓
<b>Productivity</b>			
CRM Integration	—	—	✓
Fax from Phone	✓	✓	✓
AI-Powered Call Routing & Appointment Scheduling	—	✓	✓
Voicemail Transcription	—	✓	✓

## Level up with Premium Features



### ProSIM

#### **Superior business mobility.**

Send and receive calls and messages using the cellular voice network and native dialer.



### Live Answer-Connect

#### **The ultimate white-glove service.**

Enhance your customer experience with our always-on professional live receptionist service.



### Integrations

#### **Connect and grow.**

Get the most out of Phone.com with CRM and other application integrations.

## **\*Important Details and Disclaimers**

1. Applicable federal and state taxes and fees will be added to your monthly invoice. Pooled and unlimited plans include calls to the United States and many area codes in Canada. [Click here for international rates.](#)
2. The 30-day money-back guarantee applies to user fees only. Premium phone numbers and hardware are excluded. The US wireless carriers have implemented registration requirements and fees for outbound text messages to their customers. Customers that wish to use Phone.com for text messaging will need to register and accept these additional fees. [Learn more.](#)
3. The US wireless carriers have implemented registration requirements and fees for outbound text messages to their customers. Customers that wish to use Phone.com for text messaging will need to register and accept these additional fees.
4. All plans are subject to fair use restrictions on voice, text, and video. For more information refer to the Terms of Service. Business SMS is limited to Person-to-Person SMS, only. Application-to-Person SMS is available at an additional cost.
5. In order to protect against international dialing fraud, international calling must be enabled for your account by our support team. In some cases, a \$200 deposit may be required before international dialing is enabled.