


Phone.com Packages and Pricing

Mix and match users, so you pay for only what you need.


<p>Basic Users</p> <p>\$11⁹⁹ /mo/user billed annually</p>	<p>Plus Users</p> <p>\$15⁹⁹ /mo/user billed annually</p>	<p>Pro Users</p> <p>\$23⁹⁹ /mo/user billed annually</p>
<p>Everything for basic users and:</p> <ul style="list-style-type: none"> ✔ 500 Pooled Minutes* ✔ 1 Phone number per account ✔ 1000 pooled text segments* ✔ Video conferencing with: <ul style="list-style-type: none"> • 10 participants ✔ Mobile and Web apps ✔ 50 Standard Voice Features 	<p>Everything for basic users and:</p> <ul style="list-style-type: none"> ✔ Unlimited Minutes* ✔ 1 Phone number per user ✔ Business text messages* ✔ Video conferencing with: <ul style="list-style-type: none"> • 25 participants • HIPAA Compliant • Video Recording ✔ IP Desk Phone Compatible 	<p>Everything for plus users and:</p> <ul style="list-style-type: none"> ✔ Call Recording ✔ Call Analytics ✔ CRM Integration ✔ Video conferencing with: <ul style="list-style-type: none"> • 100 participants • HiFi transcription • Whiteboard ✔ Voicemail Transcription

All plans include a [30-day money back guarantee](#).*
Volume discounts are available. Save by paying annually!


All Plans Include:




SMS Text Messaging
Send and receive text and image messages using your business phone number.



Voicemail to Email
Get email notifications with an audio attachment every time you get a voicemail message.























































Video Meetings
Phone.com customers can enjoy first-class audio, video, and web conferencing.



Call Routing
Create your own customized rules to route incoming calls to their desired location.

- ✔ Call Queuing
- ✔ Fax to Email
- ✔ Dial-by-Name Directory
- ✔ Hold Music
- ✔ Account Management
- ✔ Call Routing
- ✔ Address Book
- ✔ Mobile Applications
- ✔ Auto Attendant
- ✔ Schedules
- ✔ Follow Me
- ✔ Audio Conferencing

Detailed Plan Compression

	Basic	Plus	Pro
Account			
Phone numbers	1 Per Account	1 Per User	1 Per User
Calling minutes*	300 Minutes	Unlimited	Unlimited
Additional phone numbers 	\$4.99/mo	\$4.99/mo	\$4.99/mo
Standard rate global numbers	\$5/mo + Usage	\$5/mo	\$5/mo
Premium rate global numbers	\$15/mo + Usage	\$15/mo	\$15/mo
Text messaging*	1000 Pooled Segments	Unlimited	Unlimited
24 x 7 support			
Online account administration			
Video			
Video conferencing	10 Participants	25 Participants	100 Participants
Meeting duration*	Unlimited	Unlimited	Unlimited
Screen sharing			
Document sharing			
Meeting chat			
Moderator controls			
AES 256-bit encryption			
iOS App			
Security codes & meeting lock			
HIPAA compliant video			
Video whiteboard			
Live video streaming (YouTube)			
HiFi video transcription			
Productivity			
CRM integration			
Fax from phone			
Inbound faxing	\$4.99/mo	\$4.99/mo	\$4.99/mo
Live receptionist	\$90/mo	\$90/mo	\$90/mo
Voicemail to email notification			
Voicemail transcription			



	Basic	Plus	Pro
Voice features			
Address book	✓	✓	✓
Audio conferencing	✓	✓	✓
Call analytics	–	–	✓
Call blocking	✓	✓	✓
Call forwarding	✓	✓	✓
Call handling rules	✓	✓	✓
Call logs	✓	✓	✓
Call notifications	✓	✓	✓
Call recording	\$8/mo	\$8/mo	✓
Call screening	✓	✓	✓
Call transfer	✓	✓	✓
Call waiting	✓	✓	✓
Caller ID	✓	✓	✓
Click-to-call	✓	✓	✓
Dial-by-name directory	✓	✓	✓
E911	✓	✓	✓
Follow me	✓	✓	✓
Greetings	✓	✓	✓
HD voice	✓	✓	✓
HIPAA compliant voice	✓	✓	✓
Hold music	✓	✓	✓
International calling	Rates Apply	Rates Apply	Rates Apply
IP desk phone compatible	–	✓	✓
Menus (Automated attendant)	✓	✓	✓
Mobile Apps (iOS/Android)	✓	✓	✓
Number porting	✓	✓	✓
Rooms	\$5/mo	\$5/mo	\$5/mo
Scheduled greetings	✓	✓	✓
Address book	✓	✓	✓

*Important Details and Disclaimers

Applicable federal and state taxes and fees will be added to your monthly invoice.

For Basic plan users, the 30-day money-back guarantee includes up to 300 minutes and 1000 text message segments per user. Usage above those limits will be billed at standard rates. Minutes in excess of the Basic plan limits will incur overage fees. Each user of the basic plan receives 300 included calling minutes, which can be pooled across users in the same account.

Text messages are charged per 160 character segment. For basic users, each additional segment sent and received over 1000 will incur a \$0.0075 fee for text and a \$0.02 fee for pictures. Texts can be pooled among multiple users in the same account.

All plans are subject to fair use restrictions on voice, text, and video. For more information refer to the Terms of Service.